



Towing Network

QBE's national towing network provides priority service to our customers 24/7.

QBE's towing network seeks to ensure our customers are supported at the scene of accidents and their vehicles are transported to the best placed repairer - to provide a smoother overall claims experience.

Our accredited towing partners will facilitate all QBE's towing requirements including:

- **Accident scene management**
- **Follow up tows**
- **Trade tows**
- **Heavy vehicle towing and recovery**

The towing providers in our network have been selected based on their network coverage and ability to coordinate quality emergency accident towing 24 hours a day.

Benefits

- Customer support and assistance at the scene of an accident
- Priority tow service to our customers and suppliers
- Allocation of repairs to the best placed repairer
- Reduced cycle times for claims
- Cost effective towing and storage fees to help support premium pricing control
- Streamlining of towing booking process

Need to claim?

Find a local towing partner via qbe.com/au/3star or contact us on **133 723**