

What are the modes of payment offered by QBE currently?

Premium Payment



Pay Fast

- One-time payment link sent from Qnect to customer for collecting the premium of in-force policy (with Policy No.)
- For Credit Card payment only



QBE Processing Time:
Real time!



Cheque

- Important details for cheque payment:
 1. Please make your cheque payable to "QBE HONGKONG & SHANGHAI INSURANCE LIMITED"
 2. Sign your cheque and write your policy no and your agent code on the reverse of the cheque
 3. Enclose the Payment Slip to avoid delay in processing
 - Acknowledge email will be sent to you when QBE received your cheque after 2-3 days

QBE Processing Time:
15 working days



Bank Transfer

Payments can be made to the following account:

- Bank name: THE HONGKONG AND SHANGHAI CORPORATION LIMITED
- Address: 10/F, Tower 1, HSBC Centre, Sham Mong Road, HK
- Beneficiary: QBE HONGKONG & SHANGHAI INSURANCE LIMITED
- Account number: 495-194367-002 (HKD); 741-08451201 (USD)
- Swift code: HSBCHKHHHKH

Please return the Payment Slip / Screenshot of the transaction to accountsreceivablehk@qbe.com or Qnect "Manage Payments" page with settlement details

QBE Processing Time:
14 working days



Payment Option Form

- The form can be downloaded from Qtouch (Click this [Link](#))

QBE Processing Time:
15 working days

註: 合適的宏利持牌個人保險代理人將被委任並註冊為昆士蘭保險香港的持牌個人保險代理人, 以分銷昆士蘭保險香港的一般保險產品。

Remark: Appropriate Manulife's licensed individual insurance agents shall be appointed and registered as QBE Hong Kong's licensed individual insurance agents to distribute QBE Hong Kong's general insurance products.