

QBE eClaims is all you need for your Home Insurance Claim Scan this QR code and Bookmark it Now!



Let us manage your home repair whenever there is a loss



- **Scan the QR code to save the Home eClaims on your device**
Scan the QR Code or access QBE eClaims at <https://claims.qbe.com/hk/home/en> so that you can submit your home insurance claim online anytime anywhere. No more paper form required and faster processing



- **Immediately take photos, record the damaged items and inform your management office**
- **Start your claim with QBE eClaims and let us manage your home repair**



1 Submit your claims via

<https://claims.qbe.com/hk/home/en>



2 Appoint QBE Home contractor

No upfront payment and 12-month workmanship warranty*



3 Onsite Inspection and Repair

Adjuster will contact you within 4 business hours for faster survey and settlement of claims

- **Check your claims status on QBE eClaims anytime**

Remark: (*) Terms & Conditions apply. Only applicable when QBE panel home contractor is selected. Service not covered under our Policy will be on your own account.

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昆士蘭保險一站式家居理賠網 立即掃二維碼儲存網站啦！



家居毀壞需要幫忙安排維修損毀？



- 掃二維碼並儲存家居理賠網至您的行動裝置

掃二維碼快速進入 <https://claims.qbe.com/hk/home/zh> 可隨時隨地輕鬆上網辦理理賠申請。無須處理文書表格，過程既簡單又快捷



- 馬上拍下照片，記錄損毀及通知物業管理處
- 於昆士蘭保險理賠網申請索償及安排您的家居維修

1



網上提交
索償申請

<https://claims.qbe.com/hk/home/zh>

2



安排昆士蘭保險網絡
家居維修商

無需預繳費用並享有12個月維修保養服務*

3



上門檢測
維修

調查員於4小時內聯絡安排現場檢測，以助您輕鬆快捷完成檢測及理賠審核

- 隨時隨地上網跟進您的家居索償進度

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