

QBE North America is a leading provider of risk solutions tailored to meet the unique needs of mid-sized businesses. Zone focused underwriters with deep industry knowledge can structure customized solutions to meet each customer's needs.

- Coverages include General Liability, Auto, Workers' Compensation, Property, Foreign Package, Umbrella
- Guaranteed Cost & Loss Sensitive programs with Account GWP of \$100K+
- Target size: U.S. revenue less than \$3B, amount subject up to \$200M per location, fewer than 500 vehicles

	Industry	Target classes			→ High risk classes*	Key risk characteristics
(F))	Manufacturing	 Machinery & parts Metal goods Miscellaneous Aviation (non-critical) 	Food processingMineralPlastic goods	Textiles/leatherWood products	 Pharma/chem Invasive medical devices 	Limited: • Seafood/meat/leafy greens • Critical parts • Toys/child merchandise
	Wholesale/ Distribution	 Appliances Hospitality supplies Home furnishings HVAC/plumbing equipment Machinery/industrial equipment 	 Clothing/apparel Grocery/flowers Office supply Auto parts Medical and dental 	 Self storage Beer/wine/liquor Frozen food Building material 	Contractor equipment Cold storage	 Prefer durable goods Limited non-durable exposure Limited leasing/rental Less than 50% of premium from auto
E	Consumer Goods (Retail)	 E-tailers Electronics/ computers Clothes/apparel/ shoes Furniture 	 Bakeries Big box Grocery stores Beer/wine/liquor Household appliances Sporting goods 	Convenience stores	 Fuel/gas/kerosene Boats/recreational vehicles Auto dealers 	 No firearms No tobacco/cannabis
(68,33)	Services (includes professional services)	 Law & accounting firms Consulting/architects/ engineering Drafting services 	 Sales or service orgs Landscape/ gardening Parking garages Printing 	 Carpet/furniture/ upholstery Vending machine operations Janitorial 	 Street/road work Driving/towing Auto repair/towing Alarm/fire protection 	 No bridge/tunnel work Limited rental services Subject to territory restrictions No temp staffing
	Construction	General contractors Carpentry – interior Electrical Excavators – Not roads/water drainage HVAC Painting – interior Plastering/wallboard Plumbing Tile/flooring	 Concrete - Non- structural Masonry Paving/re-paving - Not roads 	Cable installation Insulation work Machinery installation	 Crane & rigging Demolition/rigging Pipeline - oil/gas/ sewer Ready mix Roofing/siding Street & road/tunnel work/bridges 	 Strong subcontracting contracts Limited residential (focus on artisan contractors) Subject to territory restrictions No residential general contracting No height > 3 stories
	Financial Institutions	 Investment advisors Venture capital funds Regional insurance companies Regional banks 	Asset managers		Collection and credit services	Limited: • Residential foreclosure exposure • Repossessed auto exposure
	Healthcare (Property and WC only)	 Medical offices Managed care orgs. Physician groups Local hospitals 	 Clinics Hospice Dialysis/imaging/ surgery centers 	 Long-term care Blood banks Home health 	 Drug and alcohol rehab Hospital/health systems Labs 	 No emergency patient transport GL/professional & auto not available
	Real Estate (owners and property managers) Selective capacity/ appetite	 Commercial real estate - offices/retail Light industrial 	 Luxury condos and apartments Shopping centers 	 Assisted living Senior housing Warehousing 	 Commercial real estate development Habitational (garden style/frame) 	 Subject to territory restrictions Vacancy restrictions No Student Housing or Section 8 NFPA 13 required/limited frame
	Hospitality (Hotels & Restaurants) Selective capacity/ appetite	 Hotels - business class & up Boutique hotels Fine dining 	Fast casual diningCatering	• Casinos • Resorts	Motels Bars/nightclubs Food trucks Fast food	 Limited passenger transport, food delivery, resorts or playgrounds NFPA 13 required/limited frame

*For high risk classes, discuss eligibility with your underwriter.