



Risk Solutions Federal Emergency Management Agency (FEMA)

MISSION: Helping people before, during and after disasters.

Organization

FEMA is a federal agency within the U.S. Department of Homeland Security (DHS). The FEMA administrator reports directly to the DHS Secretary. The administrator also has a direct line of access to the U.S. President during periods of disaster response.

FEMA is comprised of:

- Headquarters in Washington, D.C. where the [Office of the Administrator](#) and various [program offices](#) are located.
- [Ten regional offices](#) that work directly with states, territories and [tribes](#).
- Field offices that manage disaster response and recovery in disaster locations.
- Various warehouses and staging areas throughout the country.

Individuals & Communities

- [Faith-Based Community Preparedness](#)
- [Voluntary & Community-Based Organizations](#)
- [Children & Emergency Planning](#)
- [Community Emergency Response Team](#)
- [Preparedness Research](#)
- [Preparedness Webinar](#)

National Preparedness

- [Training and Education](#)
- [National Preparedness Goal](#)
- [National Incident Management System](#)
- [National Planning Frameworks](#)
- [Exercises](#)
- [Continuity Resource](#)

Risk Management

- [Hazard Mitigation Planning](#)
- [National Risk and Capability Assessments](#)
- [Building Science](#)
- [Dam Safety](#)
- [Earthquake Risk](#)
- [Hurricane Planning and Response](#)
- [Safe Rooms](#)
- [Windstorm Impact Reduction](#)

Contact FEMA

FEMA
P.O. Box 10055
Hyattsville, MD 20782-8055

1-800-621-3362 (711 or
Video Relay Service available)
TTY: 1-800-462-7585
Call 7 a.m. to 11 p.m. ET

Tools for Practitioners

- [Community Lifelines](#)
- [Case Study Library](#)
- [Environmental Planning & Historic Preservation](#)
- [Hazardous Response Capabilities](#)
- [Integrated Public Alert & Warning System](#)
- [Planning Guides](#)
- [PrepTalks](#)
- [Resilience Analysis & Planning Too](#)

Flood Maps

- [National Flood Hazard Layer](#)
- [Change Your Flood Zone Designation](#)
- [Risk MAP](#)
- [Products and Tools](#)
- [Guidance & Reports](#)
- [Cooperating Technical Partners](#)



Questions on Loss Control or Safety

- Visit the site: [Risk Solutions Center](#)
- Call us: **888.560.2635**
- Email us: RSC@us.qbe.com

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