



# Risk Solutions U.S. Department of Transportation (DOT)

**MISSION:** To ensure America has the safest, most efficient, and modern transportation system in the world, which boosts our economic productivity and global competitiveness and enhances the quality of life in communities both rural and urban.

## Statutory Authority

The Department of Transportation was established by an act of Congress on October 15, 1966. The Department's first official day of operation was April 1, 1967.

## Resources

The DOT has included many resources and guides to assist you in complying with their regulations and some of them are linked below.

- [Aviation Consumer Protection](#)
- [Office of Small and Disadvantaged Business Utilization](#)
- [The Office of Drug and Alcohol Policy Compliance](#)
- [Disadvantaged Business Enterprise \(DBE\) Program](#)

## Explore DOT

- [Office of the Secretary](#)
- [Grants](#)
- [New and Emerging Technologies](#)
- [Automobiles](#)
- [Aviation](#)
- [Maritime and Waterways](#)
- [Pipelines and Hazmat](#)
- [Public Transit](#)
- [Railroads](#)
- [Roadways and Bridges](#)
- [Trucking and Motorcoaches](#)
- [Data and Statistics](#)

### Contact DOT

US Department of Transportation  
1200 New Jersey Ave, SE  
Washington, DC 20590  
United States

1 (202) 366-4000  
TTY/Assistive Device Number:  
(800) 877-8339  
Business Hours:  
8:30 am-5:00 pm ET, M-F

### Questions on Loss Control or Safety

- Visit the site: [Risk Solutions Center](#)
- Call us: **888.560.2635**
- Email us: [RSC@us.qbe.com](mailto:RSC@us.qbe.com)

## QBE North America

55 Water Street  
New York, NY 10041

Tel: 212.422.1212  
[qbe.com/us](http://qbe.com/us)

@QBENorthAmerica

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# Risk Solutions Federal Emergency Management Agency (FEMA)

**MISSION: Helping people before, during and after disasters.**

## Organization

FEMA is a federal agency within the U.S. Department of Homeland Security (DHS). The FEMA administrator reports directly to the DHS Secretary. The administrator also has a direct line of access to the U.S. President during periods of disaster response.

FEMA is comprised of:

- Headquarters in Washington, D.C. where the [Office of the Administrator](#) and various [program offices](#) are located.
- [Ten regional offices](#) that work directly with states, territories and [tribes](#).
- Field offices that manage disaster response and recovery in disaster locations.
- Various warehouses and staging areas throughout the country.

## Individuals & Communities

- [Faith-Based Community Preparedness](#)
- [Voluntary & Community-Based Organizations](#)
- [Children & Emergency Planning](#)
- [Community Emergency Response Team](#)
- [Preparedness Research](#)
- [Preparedness Webinar](#)

## National Preparedness

- [Training and Education](#)
- [National Preparedness Goal](#)
- [National Incident Management System](#)
- [National Planning Frameworks](#)
- [Exercises](#)
- [Continuity Resource](#)

## Risk Management

- [Hazard Mitigation Planning](#)
- [National Risk and Capability Assessments](#)
- [Building Science](#)
- [Dam Safety](#)
- [Earthquake Risk](#)
- [Hurricane Planning and Response](#)
- [Safe Rooms](#)
- [Windstorm Impact Reduction](#)

## Contact FEMA

FEMA  
P.O. Box 10055  
Hyattsville, MD 20782-8055

1-800-621-3362 (711 or  
Video Relay Service available)  
TTY: 1-800-462-7585  
Call 7 a.m. to 11 p.m. ET

## **Tools for Practitioners**

- [Community Lifelines](#)
- [Case Study Library](#)
- [Environmental Planning & Historic Preservation](#)
- [Hazardous Response Capabilities](#)
- [Integrated Public Alert & Warning System](#)
- [Planning Guides](#)
- [PrepTalks](#)
- [Resilience Analysis & Planning Too](#)

## **Flood Maps**

- [National Flood Hazard Layer](#)
- [Change Your Flood Zone Designation](#)
- [Risk MAP](#)
- [Products and Tools](#)
- [Guidance & Reports](#)
- [Cooperating Technical Partners](#)



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